

# Heartland

# Restaurant

Powerful. Scalable.  
Feature-rich Point of Sale.

From online to prep line, streamline your entire operation to keep customers coming back. Heartland Restaurant is a powerful, cloud-based point of sale that keeps restaurant operations humming and customers raving. It is a single platform that includes self-order kiosks, mobile ordering, a mobile guest application, gift cards and loyalty programs. Designed specifically for fine dining, casual and quick-service restaurants, the platform streamlines operations — front to back — making it easier for you to manage and grow your business from tableside to delivery, kiosk to kitchen, and from countertop to online.



## Benefits

- ☰ Turn tables faster.
- 👤 Skip the line.
- 🕒 Sync servers and kitchen in real time.
- 📋 Manage orders from tableside to online to pickup or delivery.
- 📱 Access menus, inventory and sales from any internet device.

## One Integrated Suite

- **Cloud-based Point of Sale**  
Manage end-to-end operations in real time.
- **Self-order Kiosk**  
Boost how much guests spend at your restaurant. Let customers place their own orders, customize their selections and pay.
- **Mobile Ordering**  
Customers can read your menu and place delivery or curbside orders from anywhere.
- **Guest Mobile App**  
With Heartland Guest App, customers can pay faster, reorder their favorite meals and earn rewards
- **Gift Cards and Loyalty Programs**  
Generate referrals and boost repeat business.
- **Language Options**  
Switch Heartland Restaurant between English and Spanish anytime.

[heartland.us/restaurant](https://heartland.us/restaurant)

A Global Payments Company

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## Benefits: A Closer Look

- **Turn tables faster**
  - Take orders tableside with mobile tablets and kiosks.
  - Process payments faster: credit, debit and gift cards, as well a mobile wallet.
  - Guests are in and out in a flash for an improved customer experience.
- **Skip the line**
  - Speedy checkout: no waiting to process credit, debit and gift cards.
  - Customers can scan a check and pay with their smartphone using Scan to Pay.
  - Customers can order and pay online.
- **Sync servers and kitchen in real time**
  - Servers have instant access to dietary information and drink pairings.
  - Modifications and allergy information is shared with the kitchen in seconds.
  - Reduces confusion so no one sends back their food.
  - With Scan to Order, guests can place orders directly through their smartphone by scanning a QR code.
- **Manage tableside, curbside and delivery orders**
  - Generates new sources of revenue.
  - Meals are delivered on time.
  - Food is delivered hot and fresh.
  - Manage ticket times for online orders and customer expectations with Order Balancing.
- **Access menus, inventory and sales from any device**
  - Visibility over end-to-end operations, expenses and revenue – one location or many.
  - Real-time reporting – to ensure you always have enough staff and inventory on hand.
  - Make menu changes on the go, and have them sync across locations.

## Features

- **Quick checkout**
  - Tap an item, then tap, dip or swipe a card.
  - Accept all major payment types, including chip cards and contactless.
  - Reduce payments fraud and chargebacks.
  - Split checks with ease by seat, guest and payment method.
  - Merchants using Heartland processing can keep ringing sales during internet outages with Store and Forward: Your transactions and data will be saved and synced once your connection resumes.
  - Customers can tip and sign on the touchscreen.
  - Customers can use the Guest App to order ahead, scan their check to pay, use loyalty points, and choose between a text, email or paper receipt.

- **Streamline operations and reduce costs**
  - Guests on the waitlist receive a text message when their table is ready, eliminating costly pagers.
  - Prep stations have a consolidated, real-time view of all orders coming from table, counter, bar, kiosk and online.
  - Cooks receive display prompts to perfectly pace orders.
  - Kitchen displays ensure all the food for a table's guests arrives together.
  - Provide delivery drivers with turn-by-turn instructions via text.
  - Caller ID identifies who is calling your restaurant to place an order, and you can see the customer's order history.
  - View staff scheduling and shifts with integrated employee time and attendance.
- **Cloud driven**
  - Track orders, payment, customer history and operations from anywhere with real-time visibility.
  - If you lose your internet connection, you can still take orders, accept payments and print tickets.
  - Restaurant data is continually backed up and secured with end-to-end encryption.
  - Accept payments offline with store-and-forward transactions.
- **Turn guests into regulars**
  - See and redeem loyalty points earned on purchases.
  - Load, redeem and check gift card balances.
  - Customers can submit feedback via the Guest App about what they love and anything that needs improving.

## Hardware

- **Common point-of-sale products**
  - Guest display with various stands
  - Stationary and mobile tablets in various screen sizes
  - Swipe and EMV card readers
  - Cash drawer
  - Bluetooth barcode scanner
  - Receipt printer
  - Kitchen printer
- **Kitchen video products**
  - Apple® iPad®
- **Other products**
  - Battery backup
  - Weight scale
  - Barcode scanner
  - Cellular backup
  - Secure wireless networking

For more information contact the Datamann Sales team at 1-800-451-4263 or visit us online at [www.datamann.com](http://www.datamann.com)